

National Maintenance Alert (NMA-20-043)

Effective Date: 03/27/2020 00:00 Z

Reduced Maintenance Guidance During COVID-19 Response

Facility:

ALL

Summary:

This Maintenance Alert replaces NMA-20-036 in providing continued guidance for reduced directed Modifications and Periodic Maintenance of National Airspace System (NAS) systems and facilities during the COVID-19 pandemic national emergency.

Background:

In order to respond to the rapidly evolving situations related to social distancing, reducing risk to employees and the public, and any potential staffing required by, or due to, the COVID-19 pandemic, the Operations Support Directorate (AJW-1) is providing the following updated guidance.

Action:

Modification and Periodic Maintenance guidance provided below in response to the COVID-19 pandemic.

Modifications:

During this time, hardware and software modifications will be deferred. Exceptions include:

- Modifications required for Charting Cycle updates
- National Defense (DOD) and Department of Homeland Security (DHS) /Law Enforcement mission continuance as approved by AJW-1,
- Similar regularly scheduled updates; or
- Directives approved through Service Area Directors requests and Operations Support Directorate approval. Attached is list of currently approved Directives. [Link to the list of currently approved Directives](#)

Periodic Maintenance:

During this time, Periodic Maintenance tasks (PMs) will be deferred. Exceptions include:

- Critical Maintenance Tasks identified in the attached Critical Maintenance file. [Link to the Critical Maintenance Tasks file](#); this information is also provided at the following web address: [https://support.rmls.faa.gov/documents/RMSET/documentGroup.aspx?group=COVID-19 NAS Periodic Maintenance Guidance](https://support.rmls.faa.gov/documents/RMSET/documentGroup.aspx?group=COVID-19%20NAS%20Periodic%20Maintenance%20Guidance)

- Taking as-found readings on systems administratively removed from service by the Technical Operations Aircraft Accident Representative (TOAAR)
- Maintenance activities required in order to assist NAS Cyber Operations (NCO) with identification or remediation of NAS cyber events.

Corrective Maintenance:

Local Technical Operations management, in coordination with Air Traffic, NAS Defense Programs (NDP) and other stakeholders, will determine the impact to the NAS services and coordinate restoration appropriately. When restoration is required, technicians are encouraged to utilize remote maintenance to the maximum extent possible.

Resolution:

This Maintenance Alert will remain in effect until April 12, 2020, or until conditions change.

OPI:Operations Support, AJW-1
OPI Email: